

I.T. Service Corporation

Telecommunication Survey

This survey will help determine if Voice over Internet Protocol (VoIP) is a viable solution for your Company. There are a number of benefits that VoIP provide such as increased productivity and lower telephony costs. Please fill out this short survey and email: support@itservicecorporation.com or fax: 574.936.6805. Feel free to contact us at 877.487.3781 if you have any questions.

Company Name: _____

Contact Person: _____

Contact Phone: _____

Items requested to execute cost analysis:

1. How many PBX lines do you currently have? _____
2. How many PBX phones do you currently have? _____
3. What was your total phone bill cost last month?
If unsure attach or email a copy of
your last phone bill. _____
4. What type of Internet circuit do you currently
have? (e.g., DSL, T1) _____
5. Do you have multiple locations?
If so, how many? _____
6. What is an estimated percentate of your
outbound to inbound calling? (e.g., 75/25) _____
7. Are Ethernet network jacks located near your
existing phones? _____
8. What is the name or model of your current phone
system (PBX)? _____
9. Do you require cordless mobility handsets? If so
how many? _____
10. Would you like an onsite demo of our current
VoIP solution offerings? _____